

West Wave Fishing – Booking/Payment/Cancellation/Refund Policies

General Terms & Conditions

West Wave Fishing will do everything possible to ensure that your fishing experience with us is the best it can be. There are some things that are out of our control. They are as follows:

- The weather & water conditions.
- The travel and/or accommodations leading up to your fishing trip.
- Mechanical failure – although we strive to maintain and care for our boats & equipment to minimize breakdowns, mechanical failures may still occur during your trip. In such an event, we will do our best to complete our services on another boat outside of our own fleet as best as possible if one of our own is not available.
- Changes/closures in the fishing regulations.

We do our best to provide a safe and professional service, but may require occasionally supplementing our services with subcontract boats, guides, equipment and accommodations at our discretion.

Booking

- Trip dates are reserved on a “first come, first serve” basis.
- We can hold trip dates with no payment until another party that has interest in the same dates is prepared to make payment. At this point we will do our best to notify you of the situation, but **cannot guarantee** that your dates will remain available to you.
- In other words, a Deposit or Full Payment is the only guarantee to safe guard your trip dates.

Deposit Policy

- A fifty percent (50%) Deposit of the total amount is required to reserve trip dates.
- The fifty percent (50%) Deposit is non-refundable in all respects.

Full Payment Policy

- A full or remaining balance payment must be made 90 days prior to your trip’s first date or at the very latest on or before that date of May 15 of the year that the scheduled trip date(s) take place.
- Failure to meet any of the payment deadlines may result in **losing your reserved trip date(s)** and any monies paid to date will fall under the terms of the Cancellation/Refund Policy.

Cancellation/Refund Policy

- Cancellations with ninety-one (91) days or more notice will result in West Wave Fishing crediting all monies paid to date **less the Deposit**. The Deposit that would be withheld may be applied as a credit towards re-scheduling a trip at a later date for a period of up to one (1) year from the scheduled trip date that was terminated, for a trip on the same terms, subject to availability.
- Cancellations with ninety (90) days or less notice will result in **all monies paid to date will be forfeited in all respects**.

Payment Methods

- Certified cheque
- Bank Draft
- Personal or business cheques (accepted if received within 30 days of any deadlines)
- E-Transfers (thru online banking)
- Cash

*** All payments are made payable to: ***West Wave Fishing***